

At Waja Safari – Privacy Policy

At Waja Safari, we are committed to safeguarding your privacy and protecting your personal information. This **Privacy Policy** outlines how we collect, use, maintain, and protect your personal data when you interact with our website, book our trekking adventures, or engage with us through any platform or communication channel.

Data Collection Information

We collect personal information through various channels, including:

- Website form
- Expedition updates registration
- Direct communications (online, phone, or in-person)
- Trek-related documentation

The personal and sensitive information we collect may include:

- Basic contact information (name, address, email, phone number)
 - Travel documentation (passport details, nationality, date of birth)
 - Mountaineering experience and history
 - Altitude sickness insurance information
 - Health-related information:
 - Current and previous medical conditions
 - Fitness level
 - Altitude-related medical history
 - Dietary requirements
 - Physical capabilities and limitations
 - Information about climbing partners or group members when provided
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Purpose of Data Collection

- Process and fulfill trek bookings
- Ensure appropriate gear and equipment preparation
- Provide necessary information to mountain guides and porters
- Meet park authorities' requirements
- Handle high-altitude emergencies effectively
- Customize your climbing experience

Use of Information

- Deliver and improve our trekking services
- Personalize your mountain experience
- Develop new trek routes and programs
- Enhance safety protocols and procedures
- Send relevant updates about weather and climbing conditions
- Ensure your safety during high-altitude treks
- Comply with national park regulations

Data Protection Measures

- Secure data storage systems
- Limited access to personal information
- Regular security updates and audits
- Staff training on data protection and confidentiality
- Compliance with international data protection standards

Information Sharing

We may share your data with:

- Mountain lodges and camp providers
- Transportation services to mountain bases
- Local mountain guides and porters
- Emergency rescue services when necessary
- Park authorities as required by regulations

All third-party service providers are bound by **confidentiality agreements** and **data protection** requirements to ensure your personal information remains secure.

Your Rights

- Access to your personal data
- Request corrections to any inaccuracies in your data
- Opt out of expedition updates

- Request data deletion (subject to legal requirements)
 - Receive information about how your data is used
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Contact Us

For any privacy-related queries or to exercise your rights regarding your personal information, please contact our Data Protection Officer:

+255 628 777 766

Updates to This Policy

This Privacy Policy is subject to updates and modifications. Any significant changes will be communicated to our trekkers through appropriate channels.