

Waja Safari Terms and Conditions for Tour Packages

Please read the Waja Safari Terms and Conditions for Tour Packages carefully before making any booking with Waja Safari. These terms and conditions govern all bookings and tours, ensuring a clear understanding between Waja Safari and our valued clients.

Travel Documentation

Customers are responsible for obtaining and maintaining valid travel documents (passports, visas, permits) prior to the start of their tour. Waja Safari can guide you in this process but is not responsible for securing these documents on your behalf.

Payment Terms

- **Non-refundable deposit:** 25 % of total package price at time of booking.
 - **Balance due:** 60–45 days before departure.
 - **Bookings within 30 days:** full payment required upfront.
 - **Accepted payments:** Visa, MasterCard, American Express, bank transfer.
 - **Prices subject to change** without notice due to currency fluctuations, tax adjustments, fuel surcharges, or other unforeseen circumstances.
-

Pricing Policy

All published rates include applicable taxes and fees. Prices may change without notice due to currency fluctuations, government tax adjustments, fuel surcharges, or other unforeseen circumstances. Any increase in government fees or taxes will be passed on to the client.

Itinerary Modifications

Waja Safari reserves the right to modify itineraries for safety or comfort reasons, including changes to routes, schedules, accommodations, or transportation. Additional costs resulting from such changes (e.g., flight modifications) are the client's responsibility.

Marketing & Photography

Photographs or videos taken during tours may be used for marketing (website, social media, promotional materials). Clients may opt-out by submitting a written request to Waja Safari.

Currency & Pricing Protection

- All quotes are in **USD (\$)**.
- Once full payment is received, tour prices are guaranteed.

- Waja Safari is **not responsible** for exchange-rate fluctuations affecting personal expenses.
-

Cancellation Policy

Waja Safari has a clear cancellation policy outlined in our Terms and Conditions for Tour Packages. The cancellation fees depend on the timing of the cancellation:

- **90 – 61+ days before departure:** 25% cancellation fee
- **60 – 35+ days before departure:** 75% cancellation fee
- **30 – 0 days before departure:** 100% cancellation fee

Any amendment by the client of a once confirmed itinerary (change of dates, hotel) will be charged by a reasonable amount, but at **least 10% of the tour price**.

Accommodations

- Subject to availability at time of reservation.
 - Some hotels require **non-refundable & non-transferable deposits**; Waja Safari will notify you if this applies.
 - **Amenities** (air-conditioning, elevators, bed size, etc.) are **not guaranteed** to be operational or available during your stay.
-

Travel Insurance

Waja Safari **strongly recommends** comprehensive travel insurance covering emergency medical needs, travel delays, and cancellations.

- **Pandemics/epidemics** may be excluded from coverage.
 - **No refund** will be issued for denied insurance claims.
 - You **hold the Company harmless** if you decline insurance.
-

Traveler Conduct

You are responsible for any damage or loss caused by your acts, errors, or omissions and must indemnify Waja Safari for any related claims or legal costs.

Waja Safari or any **Authorized Party** may **refuse service, remove you from a tour, or require you to disembark** if you:

- Endanger yourself or others
- Engage in disruptive, abusive, discriminatory, or obscene behaviour
- Fail to follow rules or instructions

In such cases:

- You bear **all subsequent costs** (accommodation, transport, etc.)
- You **forfeit any refund**
- **No liability** rests with Waja Safari or suppliers

"Authorized Party" includes tour operators, guides, transport operators, crew, etc.
You are **solely responsible** for your baggage and personal items at all times.

Disabilities & Special Needs

- Advise Waja Safari **before booking** if you require special services, mobility devices, or service animals.
 - Rentals may be available; additional charges may apply.
 - Suppliers may impose **size/weight restrictions** or require **advance documentation**.
 - **Different laws** apply outside the US/Canada; medical facilities may be limited.
Waja Safari will make reasonable efforts to assist but is **not responsible** for suppliers' failure to meet special needs.
-

Food Allergies

- Notify Waja Safari **before booking** if you have food allergies.
 - You **acknowledge increased risk** and **accept full responsibility** for your own due diligence.
 - **No chargebacks** will be pursued relating to food allergies.
-

Risk Activities

You **assume all risks and costs** for any activity that could result in injury, damage, or death ("Risk Activity").

You **release Waja Safari from all liability** and **waive all claims** related to such activities.

Traveler Identification & Proof of Citizenship

- Names on reservations must **exactly match** government-issued ID.
- **Passport must be valid for 6 months beyond return date.**
- You are responsible for **all required travel documents** (visas, health certificates, etc.).
- **Minors** may need additional documentation.
No refund for costs arising from incorrect or missing documents.

Passports, Visas & Driver's Licenses

You are **solely responsible** for determining, obtaining, and ensuring the validity of all required documents. Waja Safari may assist **upon request** but accepts **no liability** for failure to secure proper documentation.

Entry Refusal

Countries may **deny entry to persons with criminal records**.

Waja Safari **does not inquire** into criminal records for privacy reasons.

Refusal of entry does not justify cancellation, chargeback, or refund.

Pandemics, Epidemics & Travel Advisories

You **warrant that you have reviewed** current CDC/State Department advisories regarding pandemics, epidemics, COVID-19, testing, quarantine, and other health requirements.

You **must comply** with all destination and supplier rules; failure may result in **denied boarding/entry** with **no refund**.

Responsibility to **monitor changing restrictions** remains with you.

Data Protection

Personal data (dietary preferences, medical conditions, etc.) is collected **confidentially** and used **solely for service delivery**, in accordance with applicable data-protection regulations.

Booking Agreement

By booking a Waja Safari tour package, you **acknowledge that you have read, understood, and agreed** to these Terms and Conditions, which form the **binding contract** between you and Waja Safari.

Final Remarks

These Terms and Conditions are designed to **protect both the client and Waja Safari**. Please read them carefully and ensure you understand all provisions before confirming your booking.